

For over 30 years, CETA Testsysteme GmbH has stood for quality, durability, safety and reliability that our customers can rely on.

Due to the very good quality of our testing devices, we deliver them with a 3-year warranty. In addition, there is the option to extend the warranty for your test equipment even to 5 years.

The 3-year warranty period and the optional 2-year extension of the warranty period are linked to the serial number of the test instrument and are not transferable to other instruments.

1. The warranty is granted for the following period:

- a. 36 months for CETA test equipment incl. integrated options if annual maintenance is complied with. Without the annual maintenance, the warranty is reduced to 12 months.
- b. In addition, we offer the possibility of extending the warranty period by a further two years, i.e. to a total of five years, if the customer pays a corresponding surcharge (can only be purchased during the 3-year warranty).

2. The warranty period starts from the date of delivery of the device.

3. Prerequisite for making use of the warranty:

- a. The product supplied by CETA was operated properly by the operator in accordance with the CETA operating instructions, all instructions were observed and the prescribed maintenance was carried out by CETA.
- b. The maintenance work associated with the extension of the warranty period is to be carried out exclusively by CETA Testsysteme GmbH and / or authorised persons.
- c. Only dry and not soiled test parts may be tested, because impurities that get into the test device via the connection inputs can lead to damage and destruction of the sensor technology and / or the mechanical components. Contaminants may enter the tester either during evacuation of test parts with negative overpressure or during testing of test parts with positive overpressure during the venting phase. Contaminants are particles, liquids, fats and oils.
Cases of damage due to contamination are not covered by the warranty.
- d. The supply air must be oil-free and dry. This is ensured if it meets the following requirements for compressed air quality according to ISO 8573-1:
Purity class 1: Concentration $\leq 20,000$ particles/m³; particle size $0.1 \mu\text{m} < d \leq 0.5 \mu\text{m}$; residual oil content ≤ 0.01 mg/m³.

4. Content and Scope of the Warranty

- a. The warranty covers the tester and all options integrated in the tester (such as additional test types) at the time of delivery. Our test equipment includes digital elements. Within the scope of the legal obligation, we are only required to provide updates. We would like to point out that there is no entitlement to an update, but we usually carry out an update as part of our in-house services, if such an update is available. Failure to update shall not constitute a defect in the item or service.
- b. Defects in the unit shall be remedied free of charge within a reasonable period either by repair or replacement of the parts concerned. The expenses required for this purpose, such as transport, travel, labour and spare parts costs, shall be borne by CETA. Replaced parts or devices shall become the property of CETA Testsysteme GmbH.
- c. Claims for damages due to a material defect are excluded, unless liability is based on statutory provisions. Furthermore, we refer to the "General Terms and Conditions of Delivery for Products and Services of the Electrical Industry" in the current version.

5. Limitations of the Warranty

Malfunctions beyond the scope of the warranty may occur that can be traced back to:

- a. Incorrect set-up or installation, non-observance of the CETA operating instructions.
- b. External influences, such as transport damage, damage due to impact or shock, damage due to the effects of weather or other natural phenomena.
- c. Carrying out repairs and modifications by persons not trained and authorised by CETA for this service work.
- d. The use of non-original CETA spare parts and accessories not approved by CETA.
- e. Current and voltage fluctuations that exceed or fall below the tolerance limits specified by the manufacturer.
- f. Failure to follow the maintenance instructions in CETA's operating and maintenance manual.
- g. The use of unfiltered air can damage the tester, in which case the warranty becomes void.
- h. Wear and tear due to use and natural wear and tear of components which must be replaced regularly during the life of the product according to the CETA operating instructions.

These warranty regulations of CETA Testsysteme GmbH are published on our homepage.

<http://www.cetatest.com/download/allgemeine-informationen/>.